

FAQ

Does a professional need to bring their own equipment?

RAM provides a turn-key clinic experience, so there is no need to bring your own equipment. Please contact the RAM Volunteer Team with specific requests at volunteers@ramusa.org.

What do we do in the event of cataracts, glaucoma, or other issues that we cannot address at the clinic?

RAM works with our community partners to connect patients to follow-up care after the clinic.

What happens in the event of a medical emergency?

RAM clinic leadership will take over and activate the appropriate response plan.

What are the clinic working hours?

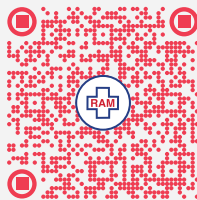
Hours may vary clinic by clinic. Most clinics start at 6 a.m. and continue until 6 p.m. Any time commitment you can offer is greatly appreciated.

How is RAM funded?

RAM is a 501(c)(3) non-profit that is funded by private donors, foundations, and grants. No government funding is used for clinic operations.

VISIT OR CALL:

RAMUSA.ORG | 865.579.1530



VOLUNTEER TODAY!

Our mission is to prevent pain and alleviate suffering by providing free, quality healthcare to those in need.

Thanks to volunteers like you, since Remote Area Medical's founding in 1985, RAM has served over 940,000 patients, providing over \$200 million in free dental, vision, and medical care.



**REMOTE
AREA
MEDICAL**

VISION 

Preventing pain and alleviating suffering by providing free, quality healthcare to those in need.

RAMUSA.ORG



VISION OVERVIEW

To create a smooth clinic experience, RAM brings designated CORE Volunteers who supervise each area, support and orient the team, and troubleshoot the equipment.

PATIENT PROCESSING

- 1 Patients often arrive hours before the clinic and wait in the patient parking lot.
- 2 Patients register and receive a Vision form.
- 3 Medical history and vitals are collected.
- 4 Patients proceed to the Vision Area.

NOTE

Patients with a blood pressure greater than 180/100 and/or a blood sugar greater than 250 mg/dl, may not receive dental or vision services and will be sent to the Medical Area for additional evaluation. Until elevated vitals have been addressed, patients may not receive dental or vision services.

PRE-TESTING

The Vision Area is staffed by volunteers:

- Vision Professionals
- General Support

RAM provided equipment includes:

- + Illuminated Box, Autorefractor, Snellen Eye Chart, and Autolensometer

Pre-testing consists of:

- ✓ Visual acuity using a Snellen eye chart
- ✓ Autorefractor reading
- ✓ Lensometry on current eye wear

REFRACTING

The Refracting Area is staffed by volunteers:

- Optometry Students¹
- Licensed Optometrists
- Other Optical Professionals²

RAM provided equipment includes:

- + Phoropters, Projectors, and Near Point Cards

EYE HEALTH EVALUATIONS

The Vision Area is staffed by volunteers:

- Optometry Students¹
- Licensed Optometrists
- Ophthalmologists

RAM provided equipment includes:

- + Tonopens, Slit Lamps, Icare, Ocular Lenses, Tonometers, and Indirect Ophthalmoscopes

Eye Health Evaluations consist of:

- ✓ Slit lamp assessment
- ✓ Checking intraocular pressure

FOR MORE INFO:

VOLUNTEERS@RAMUSA.ORG

865.579.1530

DISPENSING

The Dispensing Area is staffed by volunteers:

- Opticians
- Optical Technicians
- General Support

RAM provided equipment includes:

- + Frame Warmer, Adjusting Tools, Autolensometer, Manual Lensometer, and Pupilometer

Dispensing consists of:

- ✓ Coaching patients as they select new frames
- ✓ Taking measurements for eye wear production
- ✓ Dispensing new eye wear and readers

RAM VISION LAB

The Vision Lab is staffed by volunteers:

- Opticians
- General Support

The Vision Lab consists of:

- + Producing single vision and bifocal eyeglasses with CR39 lenses

**Laws vary state by state regarding professionals.*

Please check with the RAM Volunteer Team about compliance.

¹ Under Faculty Supervision

² Under Prescribing Provider

SUPPLIES & CONSUMABLES

- + Vision scripts, office supplies, frames, hand sanitizer alcohol prep pads, phoropter shields, slit lamp shields, eyeglass cases, and more.
- + Cyclopentolate HCl, Phenylephrine HCl, Tropicamide, and Tetracaine HCl drops.
- + PPE including gloves, mask, face shields, and goggles.

SCHOOL GROUPS

Professional school groups are welcome to attend.

Participation is coordinated through the RAM Volunteer Team. Students must work under direct faculty supervision in no more than a 5:1 student to instructor ratio.