

# FAQ

## Does a professional need to bring their own equipment?

If you would like to bring your stethoscope and blood pressure cuff please do, otherwise these items will be provided. Specialists, please contact the RAM Volunteer Team at [volunteers@ramusa.org](mailto:volunteers@ramusa.org) for special requests.

## How does RAM handle prescriptions?

RAM provides antibiotics as requested by providers and dispenses over-the-counter post-operative medications directly on-site. Providers are also supplied with prescription pads for any additional patient needs. RAM does not store or distribute narcotics at its clinics.

## What are the provider qualifications?

Providers must have an active, valid license and be in good standing with their respective license board. Check with the RAM Volunteer Team about states that allow out of state providers.

## What happens in the event of a medical emergency?

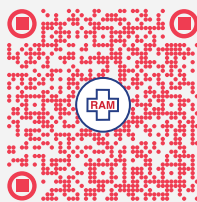
RAM Clinic Leadership will take over and activate the appropriate response plan.

## What are the clinic working hours?

Hours may vary clinic by clinic. Most clinics start at 6 a.m. and continue until 6 p.m. Any time commitment you can offer is greatly appreciated.

## VISIT OR CALL:

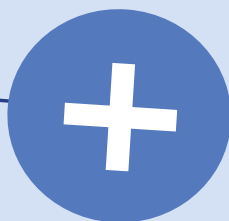
**RAMUSA.ORG | 865.579.1530**



# VOLUNTEER TODAY!

**Our mission is to prevent pain and alleviate suffering by providing free, quality healthcare to those in need.**

Thanks to volunteers like you, since Remote Area Medical's founding in 1985, RAM has served over 940,000 patients, providing over \$200 million in free dental, vision, and medical care.

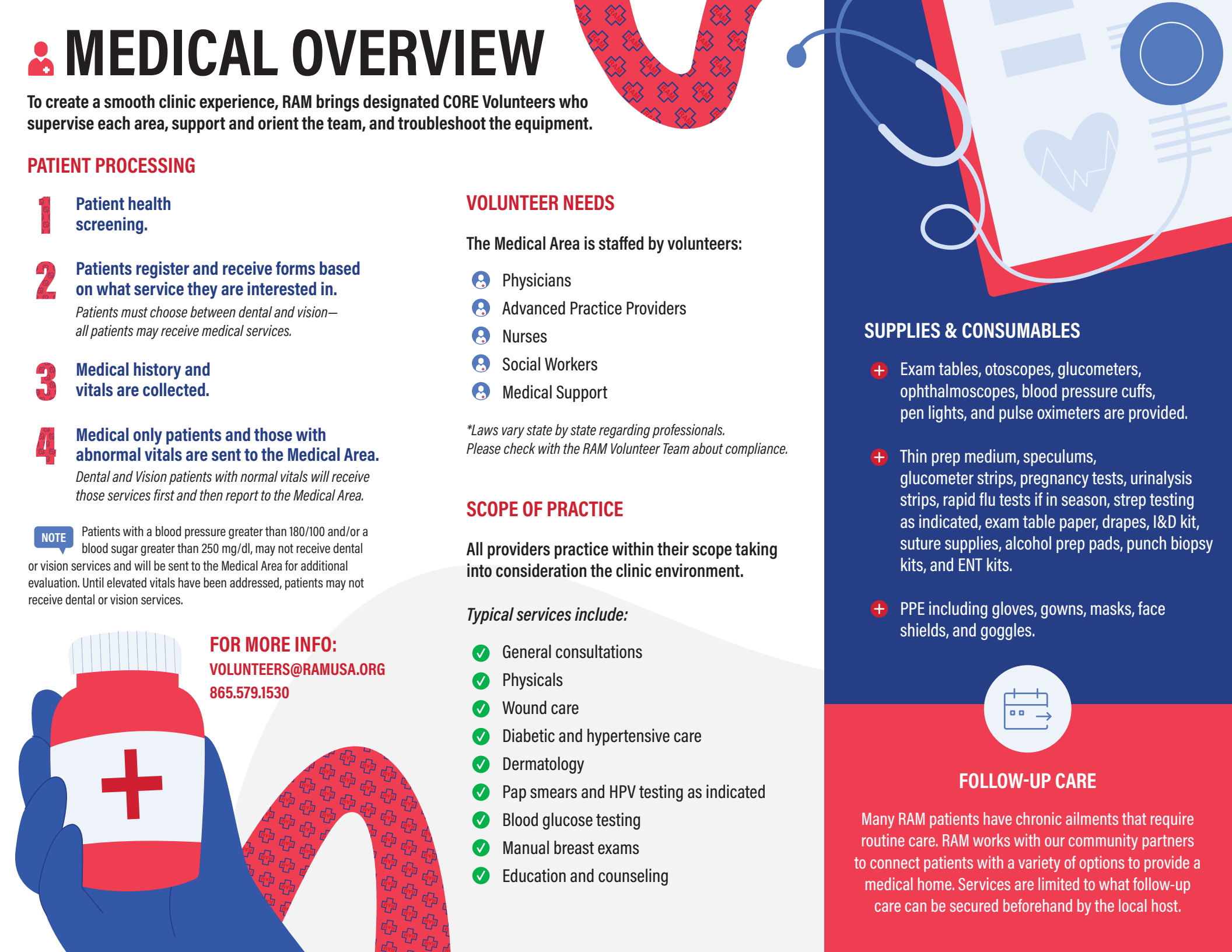


**REMOTE  
AREA  
MEDICAL**

**MEDICAL**

Preventing pain and alleviating suffering by providing free, quality healthcare to those in need.

**RAMUSA.ORG**

A large graphic featuring a stylized red 'U' shape with a pattern of small white crosses. To the right, a blue stethoscope is draped over a white heart with a pulse line. Below the heart, there are blue and red geometric shapes. At the bottom left, a blue hand holds a red and white pill bottle with a large red cross on it. The background is a mix of white, blue, and red.

# MEDICAL OVERVIEW

To create a smooth clinic experience, RAM brings designated CORE Volunteers who supervise each area, support and orient the team, and troubleshoot the equipment.

## PATIENT PROCESSING

- 1 Patient health screening.**
- 2 Patients register and receive forms based on what service they are interested in.**  
*Patients must choose between dental and vision— all patients may receive medical services.*
- 3 Medical history and vitals are collected.**
- 4 Medical only patients and those with abnormal vitals are sent to the Medical Area.**  
*Dental and Vision patients with normal vitals will receive those services first and then report to the Medical Area.*

**NOTE** Patients with a blood pressure greater than 180/100 and/or a blood sugar greater than 250 mg/dl, may not receive dental or vision services and will be sent to the Medical Area for additional evaluation. Until elevated vitals have been addressed, patients may not receive dental or vision services.

**FOR MORE INFO:**  
**VOLUNTEERS@RAMUSA.ORG**  
**865.579.1530**

## VOLUNTEER NEEDS

The Medical Area is staffed by volunteers:

-  Physicians
-  Advanced Practice Providers
-  Nurses
-  Social Workers
-  Medical Support

*\*Laws vary state by state regarding professionals.  
Please check with the RAM Volunteer Team about compliance.*

## SCOPE OF PRACTICE

All providers practice within their scope taking into consideration the clinic environment.

*Typical services include:*

-  General consultations
-  Physicals
-  Wound care
-  Diabetic and hypertensive care
-  Dermatology
-  Pap smears and HPV testing as indicated
-  Blood glucose testing
-  Manual breast exams
-  Education and counseling

## SUPPLIES & CONSUMABLES

-  Exam tables, otoscopes, glucometers, ophthalmoscopes, blood pressure cuffs, pen lights, and pulse oximeters are provided.
-  Thin prep medium, speculums, glucometer strips, pregnancy tests, urinalysis strips, rapid flu tests if in season, strep testing as indicated, exam table paper, drapes, I&D kit, suture supplies, alcohol prep pads, punch biopsy kits, and ENT kits.
-  PPE including gloves, gowns, masks, face shields, and goggles.



## FOLLOW-UP CARE

Many RAM patients have chronic ailments that require routine care. RAM works with our community partners to connect patients with a variety of options to provide a medical home. Services are limited to what follow-up care can be secured beforehand by the local host.